

Understanding Your CWSA Bill

Billing Address

This is the address where your bills will be sent monthly.

Customer Information

Information on your code, account number, invoice number and meter number.

Account No: Codes

- D: Domestic Consumer
- C: Commercial Consumer
- S: Sewerage Account
- T: Temporary
- G: Government

(Specimen Indicates this is a Domestic Consumer)

Billing Information

This section details your billing date, due date, billing periods, meter readings, consumption gallons and current charge.

Historical Information


Information on last payment amount, last payment date, and current payment status.

Account Summary


An overview of detailed charges including balance brought forward and other charges during the month.

Payment Slip

Detach and include this stub with cheque payment.



Central Water & Sewerage Authority
 New Montrose, P.O. Box 363, Kingstown
 St. Vincent & the Grenadines
 Tel: 784-456-2946 / Emergency: 784-457-1445 / Fax: 784-456-2552
 Email: cwsa@vincysurf.com / swmu@vincysurf.com / Website: www.cwsasvg.com



Billing Address
 JOHN DOE
 P.O BOX #
 D09999999
 DM02

Customer Information
 Code : DOEJOH
 Account # : D09999999
 Invoice # : 060124224-4558
 Meter # : 12345678

Billing Information

Billing Date : 06/21/2010
 Due Date : 07/21/2010
 Route No: WR20 012345


| Billing Period | | Meter Readings | | Consumption Gallons | Consumption Charge |
|----------------|------------|----------------|---------|---------------------|--------------------|
| From | To | Previous | Present | | |
| 05/07/2010 | 06/07/2010 | 380,090 | 381,200 | 1,110 | 22.11 |

Historical Information


| | |
|-------------------|------------|
| Last Payment | 21.83 |
| Last Payment Date | 04/29/2010 |
| Payment Status | OK |

| | |
|--------------------------|---------------|
| Consumption Charge | 6.11 |
| Basic Water Charge | 11.00 |
| Environmental Fee | 8.00 |
| Reconnection Fee | 100.00 |
| CURRENT CHARGE | 125.11 |
| Arrears B/F | 22.11 |
| TOTAL PAYMENT DUE | 147.22 |

Billing Notes
 PLEASE PAY THIS BILL WITHIN 30 DAYS
 PRESENT WHOLE BILL WHEN MAKING PAYMENT
 All outstanding arrears must be settled upon receipt of this invoice to avoid **DISCONNECTION** of water supply.
 OVERDUE – Liable to be disconnected
 Solid Waste charges will remain in effect even when disconnected.
 See back of invoice for charge transactions.



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Billing Date : 06/21/2010
 Due Date : 07/21/2010

| Code | Account # | Invoice Number | Meter # | Route # | Date Paid | Amount Paid |
|--------|-----------|----------------|----------|---------|-----------|-------------|
| DOEJOH | D09999999 | 060121212-1234 | 12345678 | WR20 | | |

DETACH & INCLUDE WITH CHEQUE PAYMENT